

# What's going on? September 2010



## Meetings/events

- **The Housing Partnership** – the next meeting will take place on Monday 6 September starting at 9.30am at our Head Office, 2 Meridian Court.

## Service review panel meetings

- **Capital and repairs** – Thursday 2 September starting at 9.30am
- **Mystery shopping** – Tuesday 14 September. Meet at Edenhill Residents Association 10am.
- **Estate management** – Thursday 16 September starting at 10am
- **Value for money** – Monday 20 September, Housemark training session 9.45am-4pm.
- **Leasehold** – Friday 24 September starting at 6pm
- **Income management** – Monday 27 September starting at 9.30am
- **Customer involvement** – Tuesday 28 September starting at 10am

All of the service review panel meetings will be held at our Head Office, 2 Meridian Court, Whitehouse Business Park, Peterlee unless stated otherwise.

**For more information on any of the meetings/events listed above or to request transport please contact the customer involvement team on the number below.**

## Board meetings

### AGM

Our Annual General Meeting (AGM) will take place on **Thursday 30 September** at East Durham College, Peterlee.

Doors open from 5pm and the AGM meeting starts at 6.30pm. There will be information stands where people can meet staff and find out more about our services. We will also be announcing the winners of the customer excellence awards and presenting a cheque to the Chair's charity.

### Board panel meetings

- **Equality and Diversity panel** – Wednesday 8 September at 4pm
- **Finance and audit panel** – Thursday 16 September at 4pm

Panel meetings will take place at EDH Head Office, 2 Meridian Court, Whitehouse Business Park, Peterlee.

**For more information on board and panel meetings contact the Governance Unit on the number below.**

**For further information please contact us on  
0800 032 0835.**